

Created by:





In This Guide

Returning to and becoming an active member of society after being incarcerated is challenging. We want to give you every possible chance to build a productive life. We believe that our entire community benefits when you are able to find work, a place to live, and become a positive, contributing citizen. This guide contains a list of essential resources for you and your family.

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Food Services

A number of resources are available that seek to meet the basic nutritional needs of the community by providing access to food products and nutrition education.



GENESEE COUNTY

- Cornell Cooperative Extension | 420 East Main St, Batavia | 585-343-3040 | www.genesee.cce.cornell.edu
- Genesee County Department of Social Services Supplemental Nutrition Assistance Program (SNAP) | 5130 East Main St, Suite 3, Batavia | 585-344-2580 | www.co.genesee.ny.us.
- Genesee County Office for the Aging | 2 Bank Street, Batavia | 585-343-1611 | www.co.genesee.ny.us
- Pavilion Community Food Pantry | 11115 East Park St, Pavilion | 585-584-8795
- The City Church | 15 Center St, Batavia | 585-343-6895 | www.thecitychurch.com
- The Salvation Army of Batavia | 529 East Main St, Batavia | 585-343-6284 | www.salvationarmyusa.org

ORLEANS COUNTY

- Christ Episcopal Church Community Kitchen
 South Main St, Albion | 585-589-5314 | www.facebook.com/groups/christchurchcommunitykitchen/
- Eastern Orleans Community Center Community Action of Orleans & Genesee
 75 Public Square, Holley | 585-638-6395 | www.caoginc.org
- Emergency Food Pantry Community Action of Orleans & Genesee 411 East State St, Albion | 585-589-5605 | www.caoginc.org/
- Kendall Community Food Cupboard Kendall United Methodist Church
 1814 Kendall Rd, Kendall | 585-281-4295 | www.kendallchurch.org
- Lyndonville Yates Food Emergency (LYFE) Lyndonville Presbyterian Food Pantry 107 North Main St, Lyndonville | 585-765-2838 | www.facebook.com/LPC777
- Medina Emergency Food Pantry St. Peter Evangelical Lutheran Church 1355 West Ave, Medina | 585-798-0953 | www.facebook.com/stpetermedina
- Oak Orchard Health WIC Program Albion Location
 301 West Ave, Albion | 585-589-4139 | www.oakorchardhealth.org/wic
- Orleans County Department of Social Services
 14016 Route 31 West, Albion | 585-589-7000 | www.orleansny.com
- PathStone Corporation Food Bank | 140 North Main St, Albion | 585-589-7027 | www.pathstone.org

WYOMING COUNTY

- Attica Food Pantry | 72 East Ave, Attica | 585-591-1263
- Catholic Charities | 6470 Route 20A, Perry | 585-786-3440 | www.ccwny.org
- Food Link Mobile Pantry | www.foodlinkny.org/fight_hunger/mobile-pantries/#tab-1
- Livingston-Wyoming WIC | 585-243-7530 | www.livingstoncounty.us/193/WIC
- Warsaw Food Pantry | 10-22 South Main St, Warsaw | 585-786-3868 | www.ucwarsaw.org
- Wyoming County Department of Social Services Supplemental Nutrition Assistance Program (SNAP) | 466 North Main St, Warsaw | 585-786-8900 | www.wyomingco.net/205/Social-Services
- Wyoming County Office for the Aging
 8 Perry Ave, Warsaw | 585-786-8833 | www.wyomingco.net/328/Office-for-the-Aging

Clothing Services

The programs below can provide new or secondhand clothing, shoes and winter coats for individuals or children who need them.



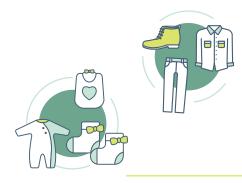
GENESEE COUNTY

- Care-A-Van Ministries | PO Box 1611, Batavia | 585-343-0328 | www.cavministries.org
- Community Action of Orleans & Genesee Batavia location 5073 Clinton St, Batavia | 585-343-7727 | www.caoginc.org
- Goodwill Batavia location | 4152 West Main St, Batavia | 585-219-4554 | www.goodwillwny.org
- The City Church | 210 East Main St, Batavia | 585-343-6895 | www.thecitychurch.com
- The Salvation Army of Batavia | 529 East Main St, Batavia | 585-343-6284 | www.salvationarmyusa.org
- YWCA My Sister's Closet Boutique
 301 North St, Batavia | 585-343-5808 | www.ywcagenesee.org/what-we-do/my-sisters-closet-boutique

ORLEANS COUNTY

- Community Action of Orleans & Genesee Albion location 409 East State Street, Albion | 585-589-5605 | www.caoginc.org
- Community Action of Orleans & Genesee Holley Eastern Orleans Community Center 75 Public Square, Holley | 585-638-6395 | www.caoqinc.org
- Community Action of Orleans & Genesee Patty's Boutique 85 Public Square, Holley | 585-638-6395 | www.caoginc.org
- Project Stork Inc.
 4 North Main St, Albion | 585-590-6626 | www.projectstorkinc.org

- Attica Food Pantry
 72 East Ave, Attica | 585-591-1263
- Community Action for Wyoming County 6470 Route 20A, Suite 1, Perry | 585-237-2600 | www.communityactionforwyomingcounty.com
- St. Michael's Church Community Clothes Closet
 16 North St, Warsaw | 585-786-2400 | www.saintmichaelwarsaw.org
- Varysburg Community Clothes Closet
 2443 Main Street (Route 20A), Varysburg | 585-535-0755 | www.facebook.com/Varysburg.Church



Housing Services

These programs seek to meet the basic shelter needs of the community by providing temporary shelter, rent assistance, home improvement programs, housing location assistance, and a variety of housing alternatives.



GENESEE COUNTY

- Batavia Housing Authority | 400 East Main St, Batavia | 585-344-1888 | www.BataviaHousing.org
- Community Action of Orleans & Genesee Batavia location 5073 Clinton St Rd, Batavia | 585-343-7727 | www.caoginc.org
- Genesee County Department of Social Services
 5130 East Main St Rd, Batavia | 585-344-2580 | www.co.genesee.ny.us/departments/socialservices/index.php
- Genesee Habitat for Humanity | 230 Ellicott St, Batavia | 585-345-1656 | www.geneseehabitat.com
- Independent Living Batavia location
 319 West Main St, Batavia | 585-815-8501 x 400 | www.wnyil.org/ilgr
- Living Opportunities of DePaul Batavia location
 555 East Main St, Batavia | 585-344-3727 | www.depaul.org
- Ministry of Concern | 585-589-9210 | www.ministryofconcern.org
- PathStone Corporation Batavia location
 30 Jefferson Square, Batavia | 585-343-3861 | www.pathstone.org

ORLEANS COUNTY

- Community Action of Orleans & Genesee Albion location 409 East State St, Albion | 585-589-5605 | www.caoginc.org
- Living Opportunities of DePaul Albion location 345 Crimson Dr, Albion | 585-589-8315 | www.depaul.org
- Ministry of Concern | 121 North Main St, Albion | 585-589-9210 | www.ministryofconcern.org
- Orleans Habitat for Humanity | PO Box 228, Medina | 585-798-0953
- PathStone Corporation Albion location
 7 Lydun Drive Extension, Albion | 585-589-7246 | www.pathstone.org

WYOMING COUNTY

- Community Action for Wyoming County 6470 Route 20A, Suite 1, Perry | 585-237-2600 | www.communityactionforwyomingcounty.com
- Independent Living Warsaw location
 2407 North Main St, Warsaw | 585-815-8501 X 421 | www.wnyil.org
- Living Opportunities of DePaul Warsaw location 35 Culver Avenue Extension, Warsaw | 585-558-4120
- Wyoming County Department of Social Services
 466 North Main St, Warsaw | 585-786-8900 | www.wyomingco.net/205/Social-Services





Transportation Services

These services provide basic transportation needs to the community including special arrangements for older adults, individuals with disabilities, and other community residents who have no personal transportation.



GENESEE COUNTY

- Community Action of Orleans & Genesee Batavia location 5073 Clinton St Rd, Batavia | 585-343-3735 | www.caoginc.org
- Community Coach Transportation Service
 6966 West Bergen Road, Bergen | 585-494-1621 | www.gillamgrant.org
- Genesee County Department of Social Services
 5130 East Main St, Batavia | 585-344-2580 | www.co.genesee.ny.us/departments/socialservices/index.php
- Genesee County Office for the Aging
 Bank Street, Batavia | 585-343-1611 | www.co.genesee.ny.us
- Independent Living Batavia location
 319 West Main St, Batavia | 585-815-8501 x 400 | www.wnyil.org/ilgr
- RTS Genesee Transit Service
 153 Cedar St, Batavia | 585-343-3079 | www.myrts.com

ORLEANS COUNTY

- Community Action of Orleans & Genesee Albion location 409 East State St, Albion | 585-589-7700 | www.caoginc.org
- Orleans County Office for the Aging 14016 Route 31 West, Albion | 585-589-3191 | www.orleanscountyny.com/departments/office-for-the-aging
- RTS Orleans Transit Service
 225 West Academy St, Albion | 585-589-0707 | www.myrts.com

- Independent Living Warsaw location
 2407 North Main St, Warsaw | 585-815-8501 x 421 | www.wnyil.org
- Peers Together of Wyoming County Peer Wheels 27 West Buffalo St, Warsaw | 585-786-0080
- RTS Wyoming Transit Service 38 Duncan St, Warsaw | 585-786-6050 | www.rgrta.com
- Wyoming County Office for the Aging
 8 Perry Ave, Warsaw | 585-786-8833 | www.wyomingco.net/328/Office-for-the-Aging





Child Care Services

Programs providing services relating to the care, support, and basic needs of children and families.



GENESEE COUNTY

- Community Action of Orleans & Genesee Child Care Resource & Referral 5073 Clinton St Rd, Batavia | 585-343-7727 | www.caoginc.org
- Genesee/Orleans Council on Alcoholism and Substance Abuse (GCASA)
 Childcare Center Batavia location | Drop off services during treatment-related appointments only
 14 Harvester Ave, Batavia | 585-815-1859 | www.gcasa.net

ORLEANS COUNTY

- Community Action of Orleans & Genesee Childcare Resource & Referral 113 East State St, Albion | 585-589-5088 | www.caoginc.org
- Genesee/Orleans Council on Alcoholism and Substance Abuse (GCASA) Childcare Center Albion location | Drop off services during treatment-related appointments only 249 East Ave, Albion | 585-589-0055 | www.gcasa.net
- Project Stork Inc.
 4 North Main St, Albion | 585-590-6626 | www.projectstorkinc.org

WYOMING COUNTY

- Early Bird Childcare Centers, Inc. 216 East Main St, Arcade | 585-492-2254 | www.earlybirdchildcarecenters.com
- Ms. Jean's Childcare Attica location
 121 Prospect Street, Attica | 585-708-5014 | www.msjeanschildcare.com
- Ms. Jean's Childcare Warsaw location
 421 Commerce Way, Warsaw | 585-786-2149 | www.msjeanschildcare.com
- Rainbow's End Early Childhood Learning Center
 14 Steel Ave, Arcade | 585-492-4117 | www.facebook.com/REearlychildhoodcenter
- Warsaw Head Start Center
 22 South Main St, Warsaw | 585-786-2770 | www.headstartnetwork.com



Employment Services

Job assistance, career counseling, resume preparation, and job opportunities for those in need.



GENESEE COUNTY

- ACE Employment Services
 220 East Main St, Batavia | 585-343-9162 | www.rsiwny.org/what-we-do/ace-employment.html
- Genesee County Department of Social Services
 5130 East Main St Rd, Batavia | 585-344-2580
 www.co.genesee.ny.us/departments/socialservices/employment.php
- Genesee County Job Development Bureau
 587 East Main St, Suite 100, Batavia | 585-344-2042
 www.co.genesee.ny.us/departments/jobdevelopment/index.php
- The Salvation Army of Batavia
 529 East Main St, Batavia | 585-343-6284 | www.salvationarmyusa.org

ORLEANS COUNTY

- Iroquois Job Corps Center
 11780 Tibbets Road, Medina | 585-344-6700 | www.iroquois.jobcorps.gov
- Orleans County Job Development Agency
 14016 Route 31 West, Albion | 585-589-7000 | www.orleansny.com/jobdevelopment
- PathStone Corporation Albion location
 140 North Main St, Albion | 585-589-7027 | www.pathstone.org

- Community Action for Wyoming County 6470 Route 20A, Suite 1, Perry | 585-237-2600 | www.communityactionforwyomingcounty.com
- CORE The Learning Center
 29 North Main St, Warsaw | 585-786-3890 | www.core2learn.org
- Independent Living Warsaw location
 2407 North Main St, Warsaw | 585-815-8501 x421 | www.ilgr.org
- New York State Department of Labor One Stop Career Center 448 North Main St, Warsaw | 585-786-3145 | www.labor.ny.gov
- SUNY ATTAIN Lab 204 North Main St, Perry | 585-237-3244 | www.pal.sunyattain.org
- Wyoming County Civil Service Office
 338 North Main St, Warsaw | 585-786-8830 | www.wyomingco.net





Education Services

Programs that provide opportunities for individuals to acquire knowledge, skills, and qualities in a specific area or field.



GENESEE COUNTY

- CORE The Learning Center Batavia location
 1 Mill St, Batavia | 585-343-0802 | www.core2learn.org
- Genesee Community College Batavia location
 College Rd, Batavia | 585-343-0055 | www.genesee.edu
- Genesee Valley BOCES 8250 State St Rd, Batavia | 585-344-7900 | www.gvboces.org

ORLEANS COUNTY

- CORE The Learning Center Albion location 458 West Ave, Albion | 585-589-2686 | www.core2learn.org
- Genesee Community College Albion location 456 West Ave, Albion | 585-589-4936 | www.genesee.edu
- Genesee Community College Medina location
 11470 Maple Ridge Rd, Route 31A, Medina | 585-798-1688 | www.genesee.edu
- Orleans/Niagara BOCES
 4232 Shelby Basin Rd, Medina | 716-731-6800 | www.onboces.org

WYOMING COUNTY

- Community Action for Wyoming County
 6470 Route 20A, Suite 1, Perry | 585-237-2600 | www.communityactionforwyomingcounty.com
- CORE The Learning Center Warsaw location 29 North Main St, Warsaw | 585-786-3890 | www.core2learn.org
- Genesee Community College Arcade location 25 Edward St, Arcade | 585-492-5265 | www.genesee.edu
- Genesee Community College Warsaw location
 115 Linwood Ave, Warsaw | 585-786-3010 | www.genesee.edu
- SUNY ATTAIN Lab 204 North Main St, Perry | 585-237-3244 | www.pal.sunyattain.org
- WNY Rural AHEC
 20 Duncan St, Warsaw | 585-786-6275 | www.r-ahec.org





Legal Services

These programs promote and preserve conditions that enable community residents to live in a safe and peaceful environment including law offices, crime prevention, as well as victim support.



GENESEE COUNTY

- Genesee County Office for the Aging | 2 Bank Street, Batavia | 585-343-1611 | www.co.genesee.ny.us
- Genesee County Public Defender
 1 West Main St, Batavia | 585-815-7815 | www.co.genesee.ny.us/departments/publicdefender/index.php
- Genesee Justice Program | 14 West Main St, Batavia | 585-815-7821 www.co.genesee.ny.us/departments/geneseejustice/index.php
- Neighborhood Legal Services | 45 Main St, Batavia | 800-724-7544 | www.nls.org
- RESTORE 24 Hour Hotline | 1-800-527-1757 | www.restoresas.org
- YWCA Domestic Violence Crisis & Prevention Services
 301 North St, Batavia | 585-343-5808 | www.ywcagenesee.org/domestic-violence

ORLEANS COUNTY

- Neighborhood Legal Services | 585-343-5450 | www.nls.org
- Orleans County Department of Social Services Domestic Violence Program
 14016 Route 31 West, Albion | 585-589-7000 | www.orleanscountyny.com/departments/social-services
- Orleans County Office for the Aging 14016 Route 31 West, Albion | 585-589-3191 | www.orleanscountyny.gov/OfficefortheAging
- Orleans County Public Defender
 Court House Square, Albion | 585-589-7335 | www.orleanscountyny.com/public-defender
- PathStone Corporation Domestic Violence Prevention Program P.O. BOX 364, Albion | 585-589-8733 | www.pathstone.org
- RESTORE 24 Hour Hotline | 1-800-527-1757 | www.restoresas.org

- Neighborhood Legal Services | 585-343-5450 | www.nls.org
- RESTORE 24 Hour Hotline | 1-800-527-1757 | www.restoresas.org
- Wyoming County Office for the Aging 8 Perry Ave, Warsaw |585-786-8833 | www.wyomingco.net/328/Office-for-the-Aging
- Wyoming County Public Defender
 18 Linwood Ave, Warsaw | 585-786-8450 | www.wyomingco.net/473/Public-Defender





Physical Health

Programs to help individuals and families achieve and maintain physical well-being through prevention, screening, evaluation, and treatment.



GENESEE COUNTY

- Batavia Primary Care
 16 Bank St, Batavia | 585-815-6760 | www.rochesterregional.org/locations/batavia/batavia-primary
- Healthy Living Program UMMC | 127 North St, Batavia | 585-344-5331
 www.rochesterregional.org/services/nutrition-weight-management/wellness-program-at-ummc
- Planned Parenthood of Central and Western New York
 222 West Main St, Batavia | 866-600-6886 | www.ppcwny.org
- United Memorial Medical Center | 127 North St, Batavia | 585-343-6030 | www.RochesterRegional.org
- Women's Care Center | 33 Chandler Avenue, Batavia | 585-344-4700 www.rochesterregional.org/locations/batavia/womens-care-center-batavia

ORLEANS COUNTY

- Medina Memorial Hospital | 200 Ohio St, Albion | 585-589-7066 | www.orleanscommunityhealth.org
- Oak Orchard Health Albion location 301 West Ave, Albion | 585-589-5613 | www.oakorchardhealth.org
- Oak Orchard Health Lyndonville location
 77 South Main St, Lyndonville | 585-765-2060 | www.oakorchardhealth.org
- Women's Care Center & OBGYN | 11225 Maple Ridge Rd, Medina | 585-798-2865 www.rochesterregional.org/locations/medina/womens-care-center-medina

WYOMING COUNTY

- Oak Orchard Health Warsaw location
 81 South Main St, Warsaw | 585-228-1195 | www.oakorchardhealth.org
- Wyoming County Community Health System (WCCHS)
 400 North Main St, Warsaw | 585-786-2233 | www.wcchs.net
- Wyoming County Family Medicine | www.wcchs.net/our-services/familymedicine Arcade | 401 Main St, Arcade | 585-492-5088
 O'Dell | 263 Liberty St, Suite 2, Arcade | 585-496-5007
 Warsaw | 400 North Main St, Warsaw | 585-786-2233
- Wyoming County Maternity & Women's Health 408 North Main St, Warsaw | 585-786-1560 | www.wcchs.net/midwifery
- Wyoming County Men's and Women's Reproductive Health Services 5362 A Mungers Mill Rd, Silver Springs | 585-786-8881 www.wyomingco.net/251/Mens-Womens-Health-Services



Mental Health

Preventive, diagnostic, and treatment services in community and hospital-based settings to help individuals achieve and maintain a state of emotional and mental well-being.



GENESEE COUNTY

- Genesee County Mental Health
 5130 East Main St, Batavia | 585-344-1421 | www.co.genesee.ny.us/departments/mentalhealth/index.php
- Hillside Behavioral Health Services
 50 Batavia City Ctr, Batavia | 585-344-0134 | www.hillside.com/services/behavioral-health-services
- Mental Health Association of Genesee & Orleans Counties Batavia location 25 Liberty St, Suite 1, Batavia | 585-344-2611 | www.mhago.org

ORLEANS COUNTY

- Mental Health Association of Genesee & Orleans Counties Albion location 243 South Main St, Albion | 585-589-1158 | www.mhago.org
- Oak Orchard Health Albion location | 301 West Ave, Albion | 585-589-5613 | www.oakorchardhealth.org
- Orleans County Mental Health Services | 14014 Route 31 West, Albion | 585-589-7066

- Clarity Wellness Community
 39 Duncan St, Warsaw | 585-786-0190 | www.claritywellnesscommunity.org
- Peers Together of Wyoming County | 27 West Buffalo St, Warsaw | 585-786-0080
- Spectrum Health & Human Services Wyoming County 34 North Main St, Warsaw | 585-786-0220 x4 | www.shswny.org
- Wyoming County Community Health System Behavioral Health Center
 400 North Main St., Warsaw | 585-786-2233 | www.wcchs.net/our-services/behavioral-health-center
- Wyoming County Mental Health Department
 460 North Main St, Warsaw | 585-786-8871 | www.wyomingco.net/434/Mental-Health





Substance Use

Help for individuals to achieve and maintain the skills to cope with everyday demands without reliance on alcohol or other drugs through preventive, diagnostic, and treatment services in community and hospital-based settings.

GENESEE COUNTY

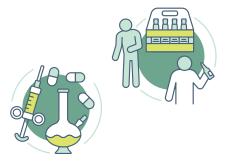
- Atwater Community Residence
 424 East Main St, Batavia | 585-343-8330 | www.gcasa.net/atwater
- Celebrate Recovery Group Northgate Free Methodist Church 8160 Bank St, Batavia | 585-343-4011 | www.northgatefmc.com
- Genesee/Orleans Council on Alcoholism and Substance Abuse (GCASA) Batavia location 430 East Main St, Batavia | 585-343-1124 | www.qcasa.net
- Hope Haven UMMC
 16 Bank St, Batavia | 585-723-7366 | www.RochesterRegional.org
- Horizon Health Services
 314 Ellicott St, Batavia | 585-815-0247 | www.horizon-health.org
- The Recovery Station
 5256 Clinton St Rd, Batavia | 585-815-5248 | www.gcasa.net/the-recovery-station-contact

ORLEANS COUNTY

- Genesee/Orleans Council on Alcoholism and Substance Abuse (GCASA) Albion location 249 East Ave, Albion | 585-589-0055 | www.gcasa.net
- Orleans Recovery Hope Begins Here
 243 South Main St, Suite 190, Albion | 585-210-8750 | www.orleans-recoveryhopebeginshere.org

WYOMING COUNTY

- Partners for Prevention 460 North Main St, Warsaw | 585-786-8970 | www.wycop4p.com
- Smart Recovery of Warsaw 716-597-9420 | www.smartrecovery.org
- Spectrum Health & Human Services 34 North Main St, Warsaw | 585-786-0220 | www.shswny.com



If You Are in Crisis, Please Reach Out

The resources below provide safe and non-judgmental sources of support for individuals in any type of crisis.

GENESEE AND ORLEANS COUNTY CARE + CRISIS LINE 585-283-5200

WYOMING COUNTY CRISIS LINE **585-283-5200**

CRISIS TEXT LINE
TEXT HOME TO 741741

PEER PHONE LINE **585-815-1800**

NATIONAL SUICIDE HOTLINE 1-800-273-8255

DE HABLO ESPANOLA LINEA DE SUICIDIO 1-800-784-2432

DIAL 911

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www.gowopioidtaskforce.org

